# "Retreat & Dance" Retreat, Gran Canaria, Spain Terms and Conditions

# **Reservations & Payments**

A Euro €500.00 NON-Refundable and NON-Transferable deposit is required to reserve your space.

The deposit will confirm your reservation. Final balance is due no later than August 18, 2026.

\*\*If the balance is not paid in full by the due date, we will regard the booking as cancelled\*\*.

Payment plans are available after receiving your deposit payment.

You will receive a confirmation email after receiving your deposit with more details about final payment arrangements.

In the case of late bookings, full payment will be required upon registration.

# **Retreat-Package Prices DO NOT include:**

- Airfare.
- Personal order gratuities (liquor bar, special services, etc.).
- Items of a personal nature (i.e. drinks, telephone calls, personal clothing, sunscreen, elective activities).
- Emergency evacuation.
- Personal travel insurance.
- Any item that is not specified as being included.

# All Retreat-Package Prices include the following:

- All regular program activities, lectures, workshops and classes.
- 7 nights accommodation in shared or single apartments.
- Delicious lunch, dinner and some snacks.
- 1-2 Group Excursion.
- Ground Transportation to and from Las Palmas Airport on arrival day (afternoon) and departure day (morning/afternoon) only. All other arrival and transfer days will be at your expense.

# **Sharing Accommodations:**

Sharing accommodations is a great way keep costs low, as well as an incredible opportunity to get to know other amazing participants. If you have someone you have decided to share accommodation with, it is your responsibility to send us the name of your friend. Your shared apartment accommodation will not be confirmed until both individual's deposits have been received.

# Cancellation by you:

You (or any member of your party) may cancel your holiday at any time providing that the cancellation is made by the person who made the booking and is communicated to us in writing. Cancellation will take effect the day such notification is received by us. If you fail to pay your deposit or balance by the due date then your holiday will be automatically cancelled and the following charges will apply. As cancellation incurs administrative costs, we will retain your deposit and, in addition, may apply cancellation charges up to the maximum shown below:

# **Cancellations Charge:**

- 30 days or more before retreat start: Deposit only.
- 15-29 days before arrival: 75% of retreat cost.
- Less than 15 days before retreat start: 100% of retreat cost.

Once your holiday has commenced, no refund or part refund or unused portion of your retreat will be repaid in the event of cancellation by you. If the reason for cancellation is covered under the terms of an Insurance Policy, you may be able to reclaim these charges. Under no circumstances will we be able to refund the cost of your flights or other travel arrangements.

#### Insurance:

WE STRONGLY RECOMMEND THAT YOU HAVE FULL TRAVEL INSURANCE TO COVER YOUR HOLIDAY, THE ACTIVITIES ON YOUR HOLIDAY AS WELL AS YOUR TRAVEL ARRANGEMENTS.

#### **Cancellations & Refunds:**

"Retreat & Dance" Retreat will not be held responsible for any additional travel expenses incurred in preparation for canceled retreats including airline tickets, travel delays, flight cancellations or illness. Deposit is Non-Refundable and Non-Transferable.

## **Covid Related Post-Pone of "Retreat & Dance" Retreat:**

In case "Retreat & Dance" Retreat accommodation is not available to host the Retreat, you will immediately be informed about any changes.

Your deposit will be transferred to the post-poned dates of the "Retreat & Dance" Retreat. No transfer fee applies to such transfer, but your deposit will remain non-refundable. No travel arrangements booked by you will be refunded by the host.

# **Tour Dates, Delays & Route Changes:**

The hosts of the "Retreat & Dance" Retreat have no control over the weather. In case of weather conditions, we will do everything we can to reschedule. The hosts reserve the right to cancel any retreat up to 2 weeks prior to departure, in which case any payment you have made will be refunded in full. You will not be entitled to make any further claims for compensation or damages, for any loss, consequential damage, expenses, loss of time or inconvenience which may result from such cancellation.

#### **IMPORTANT NOTE:**

Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection herewith. The organizers reserve the right to withdraw or refuse any service to any customer at the discretion of the organizers. Payment of deposit is taken as acknowledgment of and agreement to the above items.

## **Consumer Disclosure Notice:**

The hosts of "Retreat & Dance" Retreat will not be responsible for any damages, expenses or inconveniences caused by late departures or change of schedule, strikes or to their conditions, nor will be responsible for loss or damage to baggage or any of the passenger's belongings. The hosts of "Retreat & Dance" Retreat and their employees shall not be responsible for personal injury, death, accident, delay, loss, damage, irregularity or property damage as a result of force or for any other losses or damages incurred by any person or tour participants caused by any delay or change of itinerary or arising out of any act, including, but not limited to, any act of negligence, any person acting for or on behalf of The event location for transportation, accommodation or sightseeing provider or any other person or entity rendering any of these services or accommodations being offered in connection with this retreat. Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection here with.

See you on Gran Canaria! "Retreat & Dance" Retreat